

PA CareerLink Berks County Program Year 2023	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	YTD Total	PY23 Goal	PY22
Customer Satisfaction Employer	/	/	/	4.69	4.82	/	/	0.00	0.00	/	0.00	/	4.74	4.5	4.58
Customer Satisfaction Job Seeker	4.75	4.74	4.80	4.60	4.72	4.77	0.00	0.00	0.00	0.00	0.00	0.00	4.72	4.5	4.65
New Employers on PA CareerLink	7	10	17	9	10	8	0	0	0	0	0	0	0		131
BST: Overall Market Penetration (unduplicated/cumulative)			274			428			0			0	702	844	814
BST: Manu. Sector Market Penetration (unduplicated/cumulative)			58			120			0			0	178	249	252
BST: Healthcare Sector Market Penetration (unduplicated/cumulative)			68			89			0			0	157	118	120
BST: Construction/Utilities Sector Market Penetration (unduplicated/cumulative)			43			60			0			0	103	86	95
BST: On-Site Recruitments			12			12			0			0	24	75	35
BST: Recruitment Attendance			601			211			0			0	812		1,238
BST: Job Fairs			0			1			0			0	1	5	5
BST: Job Fairs Attendance			0			937			0			0	937		1,913
Visitors	2,359	2,283	1,566	2,033	2,348	1,795	0	0	0	0	0	0	12,384		24,242
Virtual Services	334	381	543	450	498	382	0	0	0	0	0	0	2,588		5,346
RESEA: Orientation	79	91	92	102	91	87	0	0	0	0	0	0	542		842
Welcome Orientation Attended	145	167	127	139	111	82	0	0	0	0	0	0	771		1,185
Selected Young Adult Referral	16	11	17	8	7	6	0	0	0	0	0	0	65		115
Selected Comprehensive Career Services	82	80	57	80	59	47	0	0	0	0	0	0	405		639
Referrals to Partners through Welcome Orientation	24	12	8	13	10	7	0	0	0	0	0	0	74		138
A/DW ITA: New Enrollments (cumulative)			31			25			0			0	56		74
A/DW Transitional Emp.: New Enrollments (cumulative)			0			0			0			0	0		0
A/DW OJT: New Enrollments (cumulative)			1			0			0			0	1		0