

| <b>PA CareerLink<br/>Berks County<br/>Program Year 2023</b>                     | <b>Jul</b> | <b>Aug</b> | <b>Sept</b> | <b>Oct</b> | <b>Nov</b> | <b>Dec</b> | <b>Jan</b> | <b>Feb</b> | <b>Mar</b> | <b>Apr</b> | <b>May</b> | <b>June</b> | <b>YTD<br/>Total</b> | <b>PY23<br/>Goal</b> | <b>PY22</b> |
|---|------------|------------|-------------|------------|------------|------------|------------|------------|------------|------------|------------|-------------|----------------------|----------------------|-------------|
| Customer Satisfaction Employer  | /          | /          | /           | /          | 0.00       | /          | /          | 0.00       | 0.00       | /          | 0.00       | /           | 0.00                 | <b>4.5</b>           | 4.58        |
| Customer Satisfaction Job Seeker  | 4.75       | 4.74       | 4.80        | 0.00       | 0.00       | 0.00       | 0.00       | 0.00       | 0.00       | 0.00       | 0.00       | 0.00        | 4.76                 | <b>4.5</b>           | 4.65        |
| New Employers on PA CareerLink  | 7          | 10         | 17          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0           | 0                    |                      | 131         |
| BST: Overall Market Penetration (unduplicated/cumulative)                       |            |            | 274         |            |            |            |            |            |            |            |            |             | 274                  | <b>844</b>           | 814         |
| BST: Manu. Sector Market Penetration (unduplicated/cumulative)                  |            |            | 58          |            |            |            |            |            |            |            |            |             | 58                   | <b>249</b>           | 252         |
| BST: Healthcare Sector Market Penetration (unduplicated/cumulative)             |            |            | 68          |            |            |            |            |            |            |            |            |             | 68                   | <b>118</b>           | 120         |
| BST: Construction/Utilities Sector Market Penetration (unduplicated/cumulative) |            |            | 43          |            |            |            |            |            |            |            |            |             | 43                   | <b>86</b>            | 95          |
| BST: On-Site Recruitments   |            |            | 12          |            |            |            |            |            |            |            |            |             | 12                   | <b>75</b>            | 35          |
| BST: Recruitment Attendance   |            |            | 601         |            |            |            |            |            |            |            |            |             | 601                  |                      | 1,238       |
| BST: Job Fairs  |            |            | 0           |            |            |            |            |            |            |            |            |             | 0                    | <b>5</b>             | 5           |
| BST: Job Fairs Attendance   |            |            | 0           |            |            |            |            |            |            |            |            |             | 0                    |                      | 1,913       |
| Visitors  | 2,359      | 2,283      | 1,566       | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0           | 6,208                |                      | 24,242      |
| Virtual Services  | 334        | 381        | 543         | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0           | 1,258                |                      | 5,346       |
| RESEA: Orientation  | 79         | 91         | 92          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0           | 262                  |                      | 842         |
| Welcome Orientation Attended  | 145        | 167        | 127         | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0           | 439                  |                      | 1,185       |
| Selected Young Adult Referral   | 16         | 11         | 17          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0           | 44                   |                      | 115         |
| Selected Comprehensive Career Services  | 82         | 80         | 57          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0           | 219                  |                      | 639         |
| Referrals to Partners through Welcome Orientation                               | 24         | 12         | 8           | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0           | 44                   |                      | 138         |
| A/DW ITA: New Enrollments (cumulative)  |            |            | 31          |            |            |            |            |            |            |            |            |             | 31                   |                      | 74          |
| A/DW Transitional Emp.: New Enrollments (cumulative)                            |            |            | 0           |            |            |            |            |            |            |            |            |             | 0                    |                      | 0           |
| A/DW OJT: New Enrollments (cumulative)  |            |            | 1           |            |            |            |            |            |            |            |            |             | 1                    |                      | 0           |