

| PA CareerLink Berks County Program Year 2021 | Jul | Aug | Sept | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | June | YTD Total | PY21 Goal | PY20 |
|---|------------|------------|-------------|------------|------------|------------|------------|------------|------------|------------|------------|-------------|----------------------|----------------------|-------------|
| Customer Satisfaction Employer | / | / | / | / | / | / | / | / | / | / | / | / | 0 | 4.5 | 4.48 |
| Customer Satisfaction Job Seeker | 4.74 | 4.76 | 4.67 | | | | | | | | | | 14 | 4.5 | 4.75 |
| New Employers on PA CareerLink | 11 | 8 | 14 | | | | | | | | | | 33 | | 97 |
| BST: Overall Market Penetration (unduplicated/cumulative) | | | 210 | | | | | | | | | | 210 | 750 | 770 |
| BST: Manu. Sector Market Penetration (unduplicated/cumulative) | | | 49 | | | | | | | | | | 49 | 200 | 203 |
| BST: Healthcare Sector Market Penetration (unduplicated/cumulative) | | | 40 | | | | | | | | | | 40 | 80 | 0 |
| BST: Construction/Utilities Sector Market Penetration (unduplicated/cumulative) | | | 20 | | | | | | | | | | 20 | 30 | 0 |
| BST: On-Site Recruitments | | | 25 | | | | | | | | | | 25 | 75 | 9 |
| BST: Recruitment Attendance | | | 258 | | | | | | | | | | 258 | | 106 |
| BST: Job Fairs | | | 0 | | | | | | | | | | 0 | 4 | 0 |
| BST: Job Fairs Attendance | | | 0 | | | | | | | | | | 0 | | 929 |
| Visitors | 2,653 | 2,204 | 1,451 | 1,136 | 978 | | | | | | | | 8,422 | | 5,661 |
| Virtual Services | 299 | 274 | 242 | | | | | | | | | | 815 | | 13,222 |
| RESEA: Orientation | 2 | 6 | 10 | | | | | | | | | | 18 | | 105 |
| Welcome Orientation Attended | 27 | 55 | 61 | | | | | | | | | | 143 | | 304 |
| Selected Young Adult Referral | 0 | 2 | 5 | | | | | | | | | | 7 | | 82 |
| Selected Comprehensive Career Services through Welcome Orientation | 26 | 45 | 52 | | | | | | | | | | 123 | | 211 |
| A/DW ITA: New Enrollments (cumulative) | | | 5 | | | | | | | | | | 5 | | 58 |
| A/DW Transitional Emp.: New Enrollments | | | 1 | | | | | | | | | | 1 | | 4 |
| A/DW OJT: New Enrollments (cumulative) | | | 2 | | | | | | | | | | 2 | | 4 |