

<b>PA CareerLink Berks County Program Year 2021</b>	<b>Jul</b>	<b>Aug</b>	<b>Sept</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>June</b>	<b>YTD Total</b>	<b>PY21 Goal</b>	<b>PY20</b>
Customer Satisfaction Employer					4.58			4.56		4.56	4.48		4.54	<b>4.5</b>	4.48
Customer Satisfaction Job Seeker	4.74	4.76	4.67	4.71	4.81	4.80	4.85	4.82	4.77	4.32	4.85	4.78	4.69	<b>4.5</b>	4.75
New Employers on PA CareerLink	11	8	14	10	5	7	5	9	6	7	11	11	104		97
BST: Overall Market Penetration (unduplicated/cumulative)			210			169		209				209	797	<b>750</b>	770
BST: Manu. Sector Market Penetration (unduplicated/cumulative)			49			48		65				58	220	<b>200</b>	203
BST: Healthcare Sector Market Penetration (unduplicated/cumulative)			40			30		9				50	129	<b>80</b>	0
BST: Construction/Utilities Sector Market Penetration (unduplicated/cumulative)			20			12		83				27	142	<b>30</b>	0
BST: On-Site Recruitments			25			17		9				16	67	<b>75</b>	9
BST: Recruitment Attendance			258			132		104				186	680		106
BST: Job Fairs			0			2		1				1	4	<b>4</b>	0
BST: Job Fairs Attendance			0			48		88				552	688		929
Visitors	2,653	2,204	1,451	1,136	978	927	1,150	1,206	1,346	1,035	1,219	1,807	17,112		5,661
Virtual Services	299	274	242	248	240	281	298	319	399	328	306	362	3,596		13,222
RESEA: Orientation	2	6	10	9	21	12	11	18	26	16	25	34	190		105
Welcome Orientation Attended	27	55	61	55	45	34	52	9	35	40	34	68	515		304
Selected Young Adult Referral	0	2	5	10	6	5	45	6	30	3	3	14	129		82
Selected Comprehensive Career Services	26	45	52	41	28	26	70	4	57	23	27	46	445		211
Referrals to Partners through Welcome Orientation	1	0	6	8	13	0	5	4	8	7	2	7	61		15
A/DW ITA: New Enrollments (cumulative)			5			17		32				19	73		58
A/DW Transitional Emp.: New Enrollments (cumulative)			1			0		0				0	1		4
A/DW OJT: New Enrollments (cumulative)			2			0		0				0	2		4