

<b>PA CareerLink Berks County Program Year 2021</b>	<b>Jul</b>	<b>Aug</b>	<b>Sept</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>YTD Total</b>	<b>PY21 Goal</b>	<b>PY20</b>
Customer Satisfaction Employer					4.58			4.56		4.54	<b>4.5</b>	4.48
Customer Satisfaction Job Seeker	4.74	4.76	4.67	4.71	4.81	4.80	4.85	4.82	4.77	4.69	<b>4.5</b>	4.75
New Employers on PA CareerLink	11	8	14	10	5	7	5	9	6	104		97
BST: Overall Market Penetration (unduplicated/cumulative)			210			169			209	797	<b>750</b>	770
BST: Manu. Sector Market Penetration (unduplicated/cumulative)			49			48			65	220	<b>200</b>	203
BST: Healthcare Sector Market Penetration (unduplicated/cumulative)			40			30			9	129	<b>80</b>	0
BST: Construction/Utilities Sector Market Penetration (unduplicated/cumulative)			20			12			83	142	<b>30</b>	0
BST: On-Site Recruitments			25			17			9	67	<b>75</b>	9
BST: Recruitment Attendance			258			132			104	680		106
BST: Job Fairs			0			2			1	4	<b>4</b>	0
BST: Job Fairs Attendance			0			48			88	688		929
Visitors	2,653	2,204	1,451	1,136	978	927	1,150	1,206	1,346	17,112		5,661
Virtual Services	299	274	242	248	240	281	298	319	399	3,596		13,222
RESEA: Orientation	2	6	10	9	21	12	11	18	26	190		105
Welcome Orientation Attended	27	55	61	55	45	34	52	9	35	515		304
Selected Young Adult Referral	0	2	5	10	6	5	45	6	30	129		82
Selected Comprehensive Career Services	26	45	52	41	28	26	70	4	57	445		211
Referrals to Partners through Welcome Orientation	1	0	6	8	13	0	5	4	8	61		15
A/DW ITA: New Enrollments (cumulative)			5			17			32	73		58
A/DW Transitional Emp.: New Enrollments (cumulative)			1			0			0	1		4
A/DW OJT: New Enrollments (cumulative)			2			0			0	2		4