

PA CareerLink Berks County Program Year 2021	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	YTD Total	PY21 Goal	PY20
Customer Satisfaction Employer					4.58								5	4.5	4.48
Customer Satisfaction Job Seeker	4.74	4.76	4.67	4.71	4.81	4.80							28	4.5	4.75
New Employers on PA CareerLink	11	8	14	10	5	7							55		97
BST: Overall Market Penetration (unduplicated/cumulative)			210			169							379	750	770
BST: Manu. Sector Market Penetration (unduplicated/cumulative)			49			48							97	200	203
BST: Healthcare Sector Market Penetration (unduplicated/cumulative)			40			30							70	80	0
BST: Construction/Utilities Sector Market Penetration (unduplicated/cumulative)			20			12							32	30	0
BST: On-Site Recruitments			25			17							42	75	9
BST: Recruitment Attendance			258			132							390		106
BST: Job Fairs			0			2							2	4	0
BST: Job Fairs Attendance			0			48							48		929
Visitors	2,653	2,204	1,451	1,136	978	927							9,349		5,661
Virtual Services	299	274	242	248	240	281							1,584		13,222
RESEA: Orientation	2	6	10	9	21	12							60		105
Welcome Orientation Attended	27	55	61	55	45	34							277		304
Selected Young Adult Referral	0	2	5	10	6	5							28		82
Selected Comprehensive Career Services through Welcome Orientation	26	45	52	41	28	26							218		211
A/DW ITA: New Enrollments (cumulative)			5			17							22		58
A/DW Transitional Emp.: New Enrollments			1			0							1		4
A/DW OJT: New Enrollments (cumulative)			2			0							2		4