Customer Flow Data

PA CareerLink Berks County													YTD	PY20	PY19
Program Year 2019	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	Total	Goal	
Customer Satisfaction Employer		/	$\nearrow$											4.5	4.56
Customer Satisfaction Job Seeker	4.50	4.57	4.80											4.5	4.58
New Employers on PA															
CareerLink	9	8	3										20		134
BST: Overall Market															
Penetration														750	
(unduplicated/cumulative)			232										232		848
BST: Manu. Sector Market															
Penetration													51	200	24.4
(unduplicated/cumulative) BST: On-Site Recruitments		_	51										51		214
BST: On-Site Recruitments	0	0	0										0		76
BST: Recruitment	0	0	0										0		/0
Attendance	0	0	0										0		1,044
BST: Job Fairs	0	0	0										0		1,044
BST: Job Fairs Attendance	0	0	0										0		929
Visitors	166	699	464										1,329		23,925
Virtual Services	145	1,124	662										1,525		0
RESEA: Orientation	0	0	0										0		1,026
Welcome Orientation															
Attended	10	18	11										39		710
Selected Young Adult															
Referral	1	2	1										4		152
Selected Comprehensive															
Career Services	9	13	10										32		396
through Welcome															
Orientation	0	1	0										1		156
A/DW ITA: New															
Enrollments (cumulative)			7										7		55
A/DW Transitional Emp.:															
New Enrollments			0										0		0
A/DW OJT: New															
Enrollments (cumulative)			0				_						0		9