

PA CareerLink Berks County Program Year 2019	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	YTD Total	PY20 Goal	PY19
Customer Satisfaction Employer											4.48		4.48	4.5	4.56
Customer Satisfaction Job Seeker	4.50	4.57	4.80	4.70	4.77	4.75	4.69	4.73	4.65	4.74	4.73	5.25	4.75	4.5	4.58
New Employers on PA CareerLink	9	8	3	10	5	4	5	6	11	17	7	12	97		134
BST: Overall Market Penetration (unduplicated/cumulative)			232			360			596			770	1,958	750	848
BST: Manu. Sector Market Penetration (unduplicated/cumulative)			51			105			158			203	517	200	214
BST: On-Site Recruitments	0	0	0	0	0	0	0	0	0	0	0	9	9		76
BST: Recruitment Attendance	0	0	0	0	0	0	0	0	0	0	0	106	106		1,044
BST: Job Fairs	0	0	0	0	0	0	0	0	0	0	0	0	0		1
BST: Job Fairs Attendance	0	0	0	0	0	0	0	0	0	0	0	0	0		929
Visitors	166	699	464	530	558	272	472	328	530	495	417	730	5,661		23,925
Virtual Services	145	1,124	662	836	1,446	986	1,329	1,472	1,673	1,321	1,388	840	13,222		0
RESEA: Orientation	0	0	0	0	0	0	0	9	23	34	25	14	105		1,026
Welcome Orientation Attended	10	18	11	24	25	18	29	28	37	29	34	41	304		710
Selected Young Adult Referral	1	2	1	1	4	1	0	2	1	2	29	38	82		152
Selected Comprehensive Career Services	9	13	10	23	18	17	29	26	34	27	4	1	211		396
through Welcome Orientation	0	1	0	3	3	1	1	2	0	2	1	1	15		156
A/DW ITA: New Enrollments (cumulative)			7			11			23			17	58		55
A/DW Transitional Emp.: New Enrollments			0			0			0			4	4		0
A/DW OJT: New Enrollments (cumulative)			0			3			0			1	4		9