

PA CareerLink Berks County Program Year 2019	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	YTD Total	PY20 Goal	PY19
Customer Satisfaction Employer	/	/	/	/	/	/	/	/	/	/	/	/	/	4.5	4.56
Customer Satisfaction Job Seeker	4.50	4.57	4.80	4.70	4.77	4.75	4.69	4.73	4.65				/	4.5	4.58
New Employers on PA CareerLink	9	8	3	10	5	4	5	6	11				61		134
BST: Overall Market Penetration (unduplicated/cumulative)			232			360			596				1,188	750	848
BST: Manu. Sector Market Penetration (unduplicated/cumulative)			51			105			158				314	200	214
BST: On-Site Recruitments	0	0	0	0	0	0	0	0	0				0		76
BST: Recruitment Attendance	0	0	0	0	0	0	0	0	0				0		1,044
BST: Job Fairs	0	0	0	0	0	0	0	0	0				0		1
BST: Job Fairs Attendance	0	0	0	0	0	0	0	0	0				0		929
Visitors	166	699	464	530	558	272	472	328	530				4,019		23,925
Virtual Services	145	1,124	662	836	1,446	986	1,329	1,472	1,673				9,673		0
RESEA: Orientation	0	0	0	0	0	0	0	9	23				32		1,026
Welcome Orientation Attended	10	18	11	24	25	18	29	28	37				200		710
Selected Young Adult Referral	1	2	1	1	4	1	0	2	1				13		152
Selected Comprehensive Career Services	9	13	10	23	18	17	29	26	34				179		396
through Welcome Orientation	0	1	0	3	3	1	1	2	0				11		156
A/DW ITA: New Enrollments (cumulative)			7			11			23				41		55
A/DW Transitional Emp.: New Enrollments			0			0			0				0		0
A/DW OJT: New Enrollments (cumulative)			0			3			0				3		9