

| PA CareerLink Berks County Program Year 2019 | Jul | Aug | Sept | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | June | YTD Total | PY19 Goal | PY18 |
|---|------------|------------|-------------|------------|------------|------------|------------|------------|------------|------------|------------|-------------|----------------------|----------------------|-------------|
| Customer Satisfaction Employer | / | 4.67 | / | 4.56 | / | / | 4.52 | / | / | / | / | / | / | 4.5 | 4.60 |
| Customer Satisfaction Job Seeker | 4.64 | 4.51 | 4.62 | 4.44 | 4.62 | 4.66 | 4.50 | 4.55 | 4.48 | 4.90 | 4.86 | 4.70 | / | 4.5 | 4.44 |
| New Employers on PA CareerLink | 8 | 11 | 16 | 11 | 6 | 7 | 15 | 12 | 12 | 17 | 10 | 9 | 36 | | 129 |
| BST: Overall Market Penetration (unduplicated/cumulative) | | | 201 | | | 170 | | | 181 | | | 296 | 848 | 750 | 791 |
| BST: Manu. Sector Market Penetration (unduplicated/cumulative) | | | 78 | | | 39 | | | 48 | | | 49 | 214 | 200 | 217 |
| BST: Health Care Sector Mkt. Penetration (unduplicated/cumulative) | | | 38 | | | 48 | | | 29 | | | 58 | 173 | 160 | 181 |
| BST: On-Site Recruitments | 4 | 6 | 12 | 8 | 14 | 12 | 8 | 8 | 4 | 0 | 0 | 0 | 76 | 85 | 81 |
| BST: Recruitment Attendance | 90 | 82 | 146 | 49 | 113 | 41 | 376 | 110 | 37 | 0 | 0 | 0 | 1,044 | | 1,578 |
| BST: Job Fairs | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | | 2 |
| BST: Job Fairs Attendance | 0 | 0 | 0 | 929 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 929 | 2,000 | 1,866 |
| Visitors | 2,889 | 2,855 | 2,479 | 2,704 | 2,618 | 2,640 | 3,467 | 2,741 | 1,532 | 0 | 0 | 0 | 23,925 | | 33,871 |
| RESEA: Orientation Welcome Orientation Attended | 114 | 124 | 109 | 139 | 102 | 125 | 131 | 120 | 62 | 0 | 0 | 0 | 1,026 | | 1,282 |
| Selected Young Adult Referral | 91 | 77 | 59 | 94 | 56 | 84 | 88 | 72 | 63 | 3 | 8 | 15 | 710 | | 1,977 |
| Selected Comprehensive Career Services through Welcome Orientation | 15 | 19 | 23 | 27 | 12 | 3 | 23 | 24 | 6 | 0 | 0 | 0 | 152 | | 272 |
| A/DW ITA: New Enrollments (cumulative) | 60 | 41 | 35 | 52 | 35 | 29 | 52 | 44 | 23 | 3 | 8 | 14 | 396 | | 623 |
| A/DW Transitional Emp.: New Enrollments | 40 | 20 | 15 | 28 | 2 | 19 | 20 | 10 | 2 | 0 | 0 | 0 | 156 | | 196 |
| A/DW OJT: New Enrollments (cumulative) | | | 14 | | | 36 | | | 5 | | | | 55 | | 42 |
| | | | 0 | | | 0 | | | 0 | | | | 0 | | 0 |
| | | | 1 | | | 8 | | | 0 | | | | 9 | | 14 |