

PA CareerLink Berks County Program Year 2018	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	YTD Total	PY18 Goal	PY17
Customer Satisfaction Employer	/	4.62	/	4.49	/	/	/	/	/	/	/	/	/	4.5	4.49
Customer Satisfaction Job Seeker	4.46	4.47	4.52	4.35	4.60	4.58	4.49	4.48	4.42				/	4.5	4.47
New Employers on PA CareerLink	9	14	13	5	7	8	13	11	14				94		150
BST: Overall Market Penetration (unduplicated/cumulative)	89	159	238	340	390	438	466	506	590				/	700	687
BST: Manu. Sector Market Penetration (unduplicated/cumulative)	32	47	70	101	122	130	135	142	164				/	200	191
BST: Health Care Sector Mkt. Penetration (unduplicated/cumulative)	18	32	49	69	80	101	112	129	143				/	160	151
BST: On-Site Recruitments	3	10	7	2	9	10	11	6	8				66	77	72
BST: Recruitment Attendance	58	386	89	23	106	234	406	59	79				1,440		
BST: Job Fairs	0	0	0	1	0	0	0	0	0				1		
BST: Job Fairs Attendance	0	0	0	687	0	0	0	0	0				687		
Visitors	2,758	3,183	2,674	3,657	2,494	2,298	3,112	2,300	2,730				25,206		34,944
RESEA: Orientation	69	98	92	105	67	66	107	118	141				863		NA
Welcome Orientation Attended	131	160	181	188	105	82	193	170	208				1,418		2,024
Selected Young Adult Referral	11	23	29	35	8	15	35	23	21				200		183
Selected Comprehensive Career Services	48	61	64	52	38	24	65	55	58				465		563
A/DW ITA: New Enrollments (cumulative)	3	3	13	18	26	29	31	36	26				185		40
A/DW Transitional Emp.: New Enrollments	0	0	0	0	0	0	0	0	0				/		0
A/DW OJT: New Enrollments (cumulative)	1	2	3	3	5	6	6	9	10				/		11