

| PA CareerLink Berks County Program Year 2018 | Jul | Aug | Sept | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | June | YTD Total | PY18 Goal | PY17 |
|--|-------|-------|-------|-----|-----|-----|-----|-----|-----|-----|-----|------|-----------|-----------|--------|
| Customer Satisfaction Employer | / | / | / | / | / | / | / | / | / | / | / | / | / | 4.5 | 4.49 |
| Customer Satisfaction Job Seeker | 4.46 | 4.47 | 4.52 | | | | | | | | | | / | 4.5 | 4.36 |
| New Employers on PA CareerLink | 9 | 14 | 13 | | | | | | | | | | 36 | | 150 |
| BST: Overall Market Penetration (unduplicated/cumulative) | 89 | 159 | 238 | | | | | | | | | | / | 700 | 687 |
| BST: Manu. Sector Market Penetration (unduplicated/cumulative) | 32 | 47 | 70 | | | | | | | | | | / | 200 | 191 |
| BST: Health Care Sector Mkt. Penetration (unduplicated/cumulative) | 18 | 32 | 49 | | | | | | | | | | / | 160 | 151 |
| BST: On-Site Recruitments | 3 | 10 | 7 | | | | | | | | | | 20 | 77 | 72 |
| BST: Recruitment Attendance | 58 | 386 | 89 | | | | | | | | | | 533 | | |
| BST: Job Fairs | 0 | 0 | 0 | | | | | | | | | | 0 | | |
| BST: Job Fairs Attendance | 0 | 0 | 0 | | | | | | | | | | 0 | | |
| Visitors | 2,758 | 3,183 | 2,674 | | | | | | | | | | 8,615 | | 34,944 |
| RESEA: Orientation | 69 | 98 | 92 | | | | | | | | | | 259 | | NA |
| Welcome Orientation Attended | 131 | 160 | 181 | | | | | | | | | | 472 | | 2,024 |
| Selected Young Adult Referral | 11 | 23 | 29 | | | | | | | | | | 63 | | 183 |
| Selected Comprehensive Career Services | 48 | 61 | 64 | | | | | | | | | | 173 | | 563 |
| A/DW ITA: New Enrollments (cumulative) | 3 | 4 | 12 | | | | | | | | | | / | | 40 |
| A/DW Transitional Emp.: New Enrollments | 0 | 0 | 0 | | | | | | | | | | / | | 0 |
| A/DW OJT: New Enrollments (cumulative) | 1 | 1 | 3 | | | | | | | | | | / | | 11 |
| Trade Training: New Enrollments (cumulative) | 0 | 0 | 0 | | | | | | | | | | / | | 9 |