

PA CareerLink Berks County Program Year 2024	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	YTD Total	PY24 Goal	PY23
Customer Satisfaction Employer	n/a	n/a	n/a	4.73	4.82		4.80						4.78	4.5	4.73
Customer Satisfaction Job Seeker	4.66	4.70	4.66	4.31	4.68	4.64	4.47	4.72	4.71				4.62	4.5	4.65
New Employers on PA CareerLink	11	5	11	9	3	8	8	8	4				67	N/A	133
BST: Overall Market Penetration (unduplicated/cumulative)			280			596			673				674	850	827
BST: Manu. Sector Market Penetration (unduplicated/cumulative)			85			148			168				168		240
BST: Healthcare Sector Market Penetration (unduplicated/cumulative)			47			95			107				107		129
BST: Construction/Utilities Sector Market Penetration (unduplicated/cumulative)			42			75			83				83		115
BST: Employer Events			11			5			9				25	60	66
BST: Recruitment Attendance			292			95			152				539		2,109
BST: Job Fairs				1			4						5	6	6
BST: Job Fairs Attendance				1096									2,127		2,699
Visitors	2,705	2,480	2,446	2,702	2,007	1,972	2,853	2,027	2,481				21,673		26,654
Virtual Services	678	832	740	811	798	937	889	903	938				7,526		6,148
RESEA: Orientation	102	105	108	133	105	68	51	85	106				863		1,085
Welcome Orientation Attended	219	144	156	148	118	66	109	174	125				1,259		1,468
Selected Young Adult Referral	27	21	22	11	12	13	11	17	18				152		155
Selected Comprehensive Career Services	73	44	41	69	49	19	54	99	60				508		738
Referrals to Partners through Welcome Orientation	32	14	18	34	31	12	19	44	19				223		152
A/DW ITA: New Enrollments (cumulative)			28			50			72				72		92
BST OJT: New Enrollments (cumulative)			0			1			5				5	15	1