

PA CareerLink Berks County Program Year 2024	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	YTD Total	PY24 Goal	PY23
Customer Satisfaction Employer	n/a	n/a	n/a										n/a	4.5	4.73
Customer Satisfaction Job Seeker	4.66	4.70	4.66										4.67	4.5	4.65
New Employers on PA CareerLink	11	5	11										27	N/A	133
BST: Overall Market Penetration (unduplicated/cumulative)			280										280	850	827
BST: Manu. Sector Market Penetration (unduplicated/cumulative)			85										85		240
BST: Healthcare Sector Market Penetration (unduplicated/cumulative)			47										47		111
BST: Construction/Utilities Sector Market Penetration (unduplicated/cumulative)			42										42		104
BST: Employer Events			11										11	60	22
BST: Recruitment Attendance			292										292		584
BST: Job Fairs													1	6	6
BST: Job Fairs Attendance													1,096		1,096
Visitors	2,705	2,480	2,446										7,631		24,242
Virtual Services	678	832	740										2,250		5,346
RESEA: Orientation	102	105	108										315		842
Welcome Orientation Attended	219	144	156										519		1,185
Selected Young Adult Referral	27	21	22										70		115
Selected Comprehensive Career Services	73	44	41										158		639
Referrals to Partners through Welcome Orientation	32	14	18										64		138
A/DW ITA: New Enrollments (cumulative)			28										28		74
BST OJT: New Enrollments (cumulative)			0										0		15