

PA CareerLink Berks County Program Year 2017	1st Quarte r	2nd Quarte r	Jan	Feb	Mar	3rd Quarte r	Apr	May	June	4th Quarte r	YTD Total	PY17 Goal	PY16
Customer Satisfaction Employer	4.72	4.48									4.72	4.5	4.55
Customer Satisfaction Job Seeker	4.36	4.29	4.40	4.70	4.39	4.45					4.36	4.5	4.44
New Employers on JobGateway	34	35	7	12	10	29	20			20	118		186
BST: Overall Market Penetration (undup.)	248	418	128	103	70	238					573	500	563
BST: Manu. Sector Market Penetration (undup.)	73	116	25	38	30	68					151	170	148
BST: Health Care Sector Mkt. Penetration (undup.)	39	84	41	24	13	65					138	120	NA
BST: On-Site Recruitments	20	17	5	8	7	20				0	57	52	44
BST: WorkKeys® Assessment Employers (new)	1	1	0	0	0	0	0				2	5	NA
BST: Employer Seminars	0	0	0	0	0	0	0			0	0		4
Visitors	8,199	9,007	3,783	2,720	3,125	9,628	2,851			2,851	29,685		29,523
PREP: Placed in Pool	999	911	345	297	268	910	148			148	2,968		3,752
PREP: First called in	916	880	431	317	105	853	12			12	2,661		3,592
PREP: First called in	92%	97%	125%	107%	39%	94%	8%	####	####	8%	90%	70%	96%
PREP: Total Served	375	473	139	117	323	579	160			160	1,587		1,957
Welcome Orientation Attended	483	565	209	162	179	550				0	1,598		2,439
Selected Young Adult Referral	44	47	10	14	10	34				0	125		NA
Selected Comprehensive Career Services	148	125	82	41	54	177				0	450		731
A/DW ITA: New	5	11	2	0	3	5				0	21		36
A/DW Transitional Emp.: New Enrollments	0	0	0	0	0	0				0	0		1
A/DW OJT: New Enrollments	1	3	2	1	2	5				0	9		29
Trade Training: New Enrollments	5	1	3	0	0	3				0	9		21